



Fellow Profile

Name: Nicole Riggio
Hometown: Valley Stream, NY
Company: Citi Technology Infrastructure, Dallas
School: SUNY Geneseo
Major: Physics, B.S.
Hobbies: Soccer, hiking, reading



Why join ServiceCorps?

“I wanted to lend a hand to a smaller organization with a strong, human-centered mission where it was possible to see the impact of my contributions. ServiceCorps provided the perfect opportunity to gain experience in the nonprofit sector and diversify my skillset before entering the private sector.”

Social Sector Partner Placement

Placement Organization: The Hunger Project
Location: New York, NY
About The Hunger Project: The Hunger Project’s mission is to end hunger and poverty by pioneering sustainable, grassroots, women-centered strategies and advocating for their widespread adoption in countries throughout the world.
Fellow’s Title: Analyst



The Challenge

During a period of organizational growth and transition The Hunger Project needed a Fellow who would bring a new perspective and serve as an energetic, cost effective team member. The objective for Nicole’s role was to:

1. Develop & analyze program country budgets
2. Improve restricted grants management
3. Support report production for board review
4. Facilitate construction of core systems for the Global Office
5. Aid in cash transfers across enterprise

Outcome

ServiceCorps. Leadership For Good.

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Nicole evaluated end-to-end processes to identify efficiencies and demonstrated the ability to multitask and integrate a strategic vision with tactical, workable solutions:

- **Budget Development**
 - Coordinated effort to produce operating budgets for 11 program countries, worked to meet programmatic needs while maintaining compliance with investor expectations
- **Restricted Grants Management**
 - Led annual document audit to aid grant management and facilitate compliance with investor requirements
 - Developed model to calculate indirect cost rate and its underlying components in order to facilitate grant writing and strategic planning
- **Board reports**
 - Assisted in production of Q4 2016 & Q1 2017 reports for global board meeting
 - Focused on revenue sources and cash flow projections
- **Core Systems**
 - Worked to design and implement new, cloud-based database for document storage
 - Successfully launched SharePoint site for the Financial Planning & Analysis unit to coordinate with international partners in 21 countries
- **Cash Transfers**
 - Assisted Finance Planning & Analysis unit with enterprise cash transfer to ensure 11 program countries were able to fund operating costs and fund scheduled programs

Nicole gained knowledge of fundraising and financial management within The Hunger Project and aided her colleagues in a period of organizational transition.

Testimonials: Hear from the Fellow & Social Sector Placement

“My time at The Hunger Project can best be characterized as educational. I was stretched to hold numerous hats in what proved to be a very dynamic role. I had the opportunity to gain insight into the breadth of The Hunger Project’s inner workings and had a front row seat to the organization’s impact in the real world.”

- **Nicole Riggio, Fellow, Class of 2017**

“Nicole is extremely thorough- she has an appetite for excellence and a commitment to comprehensive and correct information. She is assiduous in closing out projects she starts and easily creates great, friendly working relationships.”

- **Amy-Elizabeth Hagen, Interim CFO, The Hunger Project**